

FEB 26 2007

**REQUEST
FOR
CONTINUED EXAMINATION (RCE)
TRANSMITTAL**

MAIL STOP RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Subsection (b) of 35 U.S.C. § 132, effective on May 29, 2000, provides for continued examination of an utility or plant application filed on or after June 8, 1995

Application Number	09/964,129
Confirmation Number	2009
Filing Date	September 25, 2001
First Named Inventor	Takeshi ISHIZAKI
Group Art Unit	2143
Examiner Name	Kyung H. SHIN
Matter Number	CA1464
Title	INTEGRATED SERVICE MANAGEMENT SYSTEM

This is a Request for Continued Examination (RCE) under 37 C.F.R. § 1.114 of the above-identified application.

1. SUBMISSION REQUIRED UNDER 37 C.F.R. § 1.114

- a. Previously submitted
 - i. Please enter and consider the amendment(s)/reply under 37 C.F.R. § 1.116 previously filed on _____
 - ii. Consider the arguments in the Appeal Brief or Reply Brief previously filed on _____
 - iii. Other _____
- b. Enclosed
 - i. Amendment/Reply
 - ii. Affidavit(s)/Declaration(s)
 - iii. Information Disclosure Statements (IDS)
 - iv. Petition for Extension of Time
 - v. Other _____

2. MISCELLANEOUS

- a. Suspension of action on the above-identified application is requested under 37 C.F.R. § 1.103(c) for a period of _____ months
- b. Other _____

3. FEES

Please charge the RCE statutory fee of \$790.00 to Deposit Account No. 19-4880. The USPTO is directed and authorized to charge all required fees, except for the Issue Fee and the Publication Fee, to Deposit Account No. 19-4880. Please also credit any overpayments to said Deposit Account. A duplicate copy of this transmittal letter is attached.

CORRESPONDENCE ADDRESS

Direct all correspondence to the address for SUGHRUE MION, PLLC filed under the Customer Number listed below:

MOUNTAIN VIEW OFFICE

23493

CUSTOMER NUMBER

02/26/2007 AWONDAF1 00000062 194880 09964129

SIGNATURE OF ATTORNEY

Name Pavel I. Rogodin

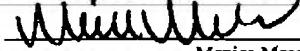
01 FC:1801 790.00 DA
Registration No. 48,205

Signature

Date February 26, 2007

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this Request for Continued Examination (RCE) Transmittal is being facsimile transmitted to the U.S. Patent and Trademark Office this 26th day of February 2007..



Monica Moreno